

READING BOROUGH COUNCIL

REPORT BY DIRECTOR OF ADULT CARE AND HEALTH SERVICES

TO:	ADULT SOCIAL CARE, CHILDREN'S SERVICES AND EDUCATION COMMITTEE		
DATE:	29 JUNE 2015	AGENDA ITEM:	18
TITLE:	DELAYED TRANSFERS OF CARE PERFORMANCE UPDATE		
LEAD COUNCILLOR:	COUNCILLOR HOSKIN	PORTFOLIO:	HEALTH
SERVICE:	ADULT SOCIAL CARE	WARDS:	ALL
LEAD OFFICER:	WENDY FABBRO	TEL:	0118 937 2094
JOB TITLE:	DIRECTOR OF ADULT CARE AND HEALTH SERVICES	E-MAIL:	Wendy.fabbro@reading.gov.uk

1. PURPOSE OF REPORT AND EXECUTIVE SUMMARY

- 1.1 To provide the ACE Committee with an update of Reading's performance relating to Delayed Transfers of Care (DTC) from the acute hospital setting.

2. RECOMMENDED ACTION

- 2.1 For the ACE Committee to note current performance relating to DTC's and the action plan in place to improve performance.

3. POLICY CONTEXT

- 3.1 The DTC performance indicator is a national indicator reporting the number of people who are subject to delays in their discharge from an acute hospital setting. This may be attributable to delays in arranging ongoing social care support, health support, or due to the individual or their carer delaying the discharge process.

4. CURRENT POSITION:

- 4.1 The attached performance report illustrates the DTC performance in Reading, and how this compares with both our comparator group and national performance.
- 4.2 It is of note that our performance has reduced, creating an increase in the number of delays. An increase of people being admitted to hospital has had a material impact on our performance. For North West Reading Clinical Commissioning Group there has been a 7% increase of admissions into hospital, and for South Reading Clinical Commissioning Group there has been an increase of 11%.

4.3 The performance data identifies the main reason for the increase in delays. Those attributable to Adult Social Care have been due to the timely availability of residential and nursing home placements. Those attributable to health are due to non-acute NHS Care (including intermediate care and rehabilitation).

4.4 Options Proposed

An action plan has been developed to improve performance locally and is being monitored via the Adult Social Care Performance Board and the system wide Urgent Care Network.

5. CONTRIBUTION TO STRATEGIC AIMS

5.1 Delays discharges of care is a key performance indicator within the Reading Borough Council Corporate Plan.

6. COMMUNITY ENGAGEMENT AND INFORMATION

6.1 A number of engagement events have been undertaken through the Better Care Fund and integration agenda which have impacted upon services being provided via the Better Care Fund

7. EQUALITY IMPACT ASSESSMENT

7.1 EIA's are in place for all integration schemes. All of which impact on our ability to deliver improved performance.

8. BACKGROUND PAPERS

8.1 DTOC performance report

8.2 DTOC performance action plan